



# 2023 Annual Report ADRA New Zealand

www.adra.co.nz



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### **CONTACT US**

#### **ADRA New Zealand**

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## Who We Are

ADRA is the Adventist Development and Relief Agency, the official humanitarian agency for the Seventh-day Adventist Church. Our ADRA network is present in over 118 countries, including here in New Zealand. Each Country office is governed by a Board of Directors, legally autonomous, and connected through a common internal accreditation system to align with the overarching standards and ethos of the ADRA Network.

## Our Purpose

### OUR PURPOSE IS TO SERVE HUMANITY SO ALL MAY LIVE AS GOD INTENDED – FREE FROM POVERTY AND DISADVANTAGE.

## Our Values

#### Whanaungatanga / CONNECTED

We work collaboratively for the best outcome for those living in poverty or distress.

#### **Kaha/ COURAGEOUS** We persevere through challenging situations.

#### Mākoha /COMPASSIONATE

We empathise with the communities we work with and also with each other.



# Why We Exist

ADRA New Zealand works to invest in ADRA's shared global purpose to serve humanity so all may live as God intended by delivering transformational development projects, and providing relief support and resourcing when it's needed most.

Motivated and inspired by God's call, as a faith-based organisation we spread tangible and practical demonstrations of God's love and design for humanity through our service and partnerships.

The scope of our work is determined through achieving strategic and sustained collaborative partnerships.

Our motto that we centre our work around is Justice, Compassion and Love.

## OUR COLLABORATIVE APPROACH

To maximise our impact, we collaborate with our partner ADRA offices, along with other government and non-governmental organisations both nationally and internationally. Partnerships ensures that our work is aligned with specific needs within each community.

ADRA New Zealand, as part of the Seventh-day Adventist Church, works collaboratively with the administration and local leadership of the NZ Pacific Union Conference and Conferences of both the North and South Island.

We are accredited with, or a member of these bodies:

- New Zealand Ministry of Foreign Affairs and Trade
- Sphere Member
- Council for International Development (CID)

As a signatory to the CID Code of Conduct, we commit to meeting high standards of corporate governance, public accountability, and financial management. Complaints relating to alleged breach of the Code of Conduct by any signatory agency can be made to the CID Code of Conduct Committee: code@cid.org.nz.

To speak up about any area of concern regarding ADRA's conduct or operations, please write to the Complaints Officer at our physical address or email complaints@adra.org.nz.





ADRA NEW ZEALAND ANNUAL REPORT 2023

## Message from the Board Chair

From its New Zealand beginnings in 1994 the Adventist Development and Relief Agency New Zealand (ADRA) has strived to serve the most at need members of our communities locally and abroad with courageous and compassionate care. ADRA continues to look for pathways to free the disenfranchised among us from poverty and injustice. This comes from a firm belief in the intentions of the Creator God for every person to live a full and fulfilling life. John 10:10

The partnerships and networks ADRA has joined or created - as providers or facilitators - has enabled ADRA to contribute to the worldwide work of community development and disaster relief.

The most impactful of these partnerships are in the cooperating collaborations with vulnerable communities in New Zealand and in partner countries.

ADRA is the humanitarian arm of the Seventh-day Adventist Church. In New Zealand this represents more than 120 congregations, 16 schools, aged care facilities, convention grounds, and a healthcare ministry that include Sanitarium and Life Health Foods. Through these networks staff and volunteers from Te Kao in the Far North to Invercargill in the South regularly give of their time, skills and effort to help in ministries like soup kitchens, life skills training and disaster support. By partnering with local communities, organisations, and the government, ADRA is able to deliver relevant programs and build local capability for sustainable growth. The leadership and management teams works together to design, monitor and implement transformational projects that help people thrive at home and overseas.

The basis for all ADRA's partnerships are Compassionate (*Mākoha*), Courageous (*Kaha*), and Connected (*Whanaungatanga*) relationships. These values place people at the forefront of all planning and activity ensuring that interactions prioritise the totality of full personhood. This calls for courage to acknowledge and confront the inequities within society, and to truly be a 'house of prayer for every single person.' Isaiah 56:7

In this report of current activities we also look forward to future development whilst staying true to our core purpose and values. This includes strengthening the donor base, management team capacity, and key partnerships. I am grateful that in 2023 ADRA New Zealand is still strongly committed to seeing communities thriving in health, education, livelihoods and in the unforeseen eventuality of emergencies.

My sincere thanks to our amazing ADRA New Zealand Team, Board, and Supporters.



Eddie Tupa'i Chair, ADRA New Zealand Board

## Message from our CEO

In taking the time to read and appreciate the pictures and stories throughout this Annual Report I hope that you will see two main themes emerging;

Firstly, that we exist to serve, and to support others to serve in meaningful ways. It is reflected in our purpose statement, and in the ways volunteers, supporters, staff, Champions, contractors and advocates go about giving of themselves to see the betterment of others. It is not without cost, and I personally want to thank every person who has been a part of the ADRA journey this past year. Your heart and spirit is depicted in these pages, even if your personal story of service is not!

Secondly, I pray that you will see that we are *fuelled and inspired by our loving God*, and dedicated to seeing His kingdom lived out here on earth, as it is in heaven. Whether it is through sourcing ethically produced resources, empowering people to have agency and a voice, or extending hope to a family or community; we desire to live from the overflow of what God is doing in our individual lives and in the ADRA team and collective ministry.

Our impact over the past year has been delivered through valued partnerships, and we uphold and appreciate everyone that has been a part of ADRA's work here in NZ, and overseas, in the Pacific, South East Asia and in other parts of the world. It is an honour to work shoulder to shoulder to combat the ravishing affects of poverty and disadvantage, and bring hope for a brighter future.

As we look forward to the next chapter of ADRA NZ's story, which you are a vital part of, we anticipate another year of change and revisioning, as we continue to explore opportunities to better serve and connect with communities here in New Zealand through our local church and community partnerships. This will include the implementation of the Disaster Ready Church initiative, and further resourcing to better equip effective community engagement. Internationally, we are entering the third year of our multi country development programmes, and anticipate sharing and celebrating lessons and learnings as well as extending our reach through pursuing further funding partnerships.

Thank you for being dedicated partners on this incredible journey.



Keryn McCutcheon Chief Executive Officer, ADRA New Zealand

## Our Areas of Impact

He iti hoki te mokoroa, nāna i kakati te kahikatea Even the small things can make a big difference.

Together, we create impact that changes people's lives for good.

We use a multifaceted approach to achieve our purpose, combining disaster response and long-term development projects to help when and where it's needed most.

ADRA New Zealand, as a registered Charitable organisation in New Zealand, and has two main arenas for service delivery:

### **NATIONAL & INTERNATIONAL**

Enjoy reflecting on some of the highlights, and stories from the last financial year. Further details of our progress and achievement of this period's strategic priorities and future facing opportunities are included in the **Statement of Service Provision** on Page 26.



## National, Right Here in Aotearoa

He aha te mea nui tea o? He tangata he tangata, he tangata! What is the most important thing in the world? It is people, it is people, it is people!'

## COMMUNITY TRANSFORMATION PARTNERSHIPS:

Every community throughout Aotearoa has unique strengths and needs. To strengthen our communities, we partner with local churches and organisations to support the design, funding, and implementation of projects. These projects deliver positive outcomes for communities, whether focused on developing belonging, improving health, upskilling people, each project is designed to specifically serve a local need, and invest to strengthen families, support the relief of factors that may contribute to hardship and respond and support in times of disaster.



\*This number only includes people that have directly received support, family members are also positively impacted when people are involved in community development projects.









# Story Spotlight



### **EQUIPPED TO SERVE**

ADRA's purpose is to serve humanity so all may live as God intended – free from poverty and hardship.

Through the difficult and challenging times of the Covid Pandemic, our Community Champions Network was born. Proverbs 29:18 says 'Where there is no vision, the people perish'. Monthly online champions meetings and a yearly 'Equipped to Serve' Community Champions Conferences are held to help equip and empower our amazing Champions as they continue to serve communities across New Zealand through various initiatives and Love Thy Neighbour responses.

This past year, in particular from the beginning of 2023 the devastation of the Auckland Flooding, followed by Cyclone Gabrielle across the North Island, especially Northland, Gisborne and Hawkes Bay affected thousands of people. Our Love Thy Neighbour response was once again activated through our local churches, with community champions helping to provide assistance and support through gift cards, food, blankets or clean up assistance to families and households affected. We also saw the need and opportunity to equip our churches and communities to be better prepared in times of disaster. With the help of our Disaster Ready Church (DRC) team from ADRA Australia, the first DRC Training Workshop was run in Auckland at the end of May. A second workshop followed for the Hawkes Bay Region in Napier, seeing over 100 people in total from churches across the North Island participate in the training workshops.

The DRC workshop is based on a well known Disaster Management Cycle and helps participants to think about how we can strengthen our families and communities by looking at prevention, preparedness, recovery and response. Recognising that preparedness makes the most significant difference pre and post disaster and also helps to build resilience in communities.

As we continue to explore opportunities to partner, better equip and serve our champions and communities, I am so grateful for the



relationships and connections we share with every champion, church and community organisation we get to partner with. The work we do wouldn't be possible without them. Their hearts for justice, compassion and love help to bring hope to those most in need and make our communities a better place for all.

Nāu te rourou, nāku te rourou ka ora ai te iwi – with your basket and my basket the people will thrive.

### THE WELL

Napier Seventh-day Adventist Church hosts a free monthly pamper day for women to build connection and community.

Louise Ward is the project leader and despite her devastating loss from Cyclone Gabrielle and ill health, she continued to work tirelessly to provide support and assistance to others through The Well project. Louise and her team also ran a kids club programme that was for about 30 kids affected by the disaster.

\*Jane was invited along to The Well, after connecting in with other women at the initiative and being pampered she shared that she had just lost everything from Cyclone Gabrielle – her home, business, livelihood. Jane shared she didn't realise just how much she needed this time out till then as she had been flat out and running on adrenaline since the disaster.

The Well provided her a safe space to be able to just take a moment for herself to breathe and be taken care of and find some reprieve in amongst the chaos.

Jane was also given a gift card to buy some immediate necessities that her and her family might require. Jane teared up and was super grateful for the assistance provided in her time of need.

## HAWKE'S BAY CLEAN UP CREW

At the beginning of June, a small team of volunteers went to Hawkes Bay to assist with the clean up recovery from Cyclone Gabrielle.

Due to the bad weather conditions over the first few days, the team had to revert indoors and ended up assisting a beautiful lady by the name of Neela. Neela survived the Tsunami in the Philippines, then moved to Christchurch, survived the Christchurch earthquake and then moved to Hawkes Bay. When Cyclone Gabrielle hit, from Neela's past experiences with disaster, she knew she needed to do something to help. Neela loves to cook so she started making meals from home for families affected as well as volunteers helping out with clean up.

As the need grew and word spread, Neela was gifted a small commercial kitchen space within a grocer to prepare the meals, so this is where the team worked for the first part of the week helping with food prep, packing and delivering. The team even surprised Neela with a deep clean of the kitchen! To date Neela has served more than 70,000 meals! What a champion!

The remainder of the week was spent doing clean up at a property in Napier and then out at neighbourhood in Eskdale. The volunteer team was made up of both men and women and a wide range of ages. Everyone felt truly humbled and blessed to be able to serve the families and communities affected A huge thank you Neela as well as Martha from the Hawkes Bay Clean Up Crew for partnering with us.



Sally Lavea National Program Manager, ADRA New Zealand

## International

Ko ngā pae tawhiti whaia kia tata. Ko ngā pae tata, whakamaua kia tina. The potential for tomorrow is determined by what we do today.

People served through our International Development projects:

**133,701** \*This number only includes people that have directly received support, family members are also positively impacted when people are involved in community development projects.

Sustainable development uplifts communities from poverty. We continue to demonstrate strong capacity and commitment to serving vulnerable communities, in the broader arena's of health, education and sustainable livelihoods. We work to see disadvantaged groups, particularly women, elderly and those with disability, have opportunity and equitable access to support for a brighter future.

	PACIFIC REGION		SOUTH	H EAST ASIA R	EGION
	***	<b>9</b>	*	*	
FIJI	PAPUA NEW GUINEA	VANUATU	MYANMAR	TIMOR LESTE	CAMBODIA
FIJI FANS (Food and Agriculture Nutrition security)	Empower community ł	ment). This pro nealth, increasin jender equality/	n, Agriculture, Prot ject focuses on er ng income opport 'education. This is ng project.	nhancing unities, and	<b>PRO-</b> <b>MARKET</b> (Producer to Market Val- ue Chain)
2 years 2021-2022		,	ears -2025		5 years 2019-2024

# Story Spotlight

## "E FOFO E LE ALAMEA, LE ALAMEA" - SAMOAN PROVERB "THE HEALING OF THE STARFISH, IS IN THE STARFISH."

The alamea is a starfish that lives in the shallow waters of the Pacific. The upside of the alamea starfish is sharp and can be fatal if a person is pricked by it. But its underside has suction like tentacles, and if you place these suction tentacles on where you were pricked, the alamea starfish will start sucking out its own poison; the healing of the starfish, is in the starfish. The healing of our communities is in our communities. The healing of our people, is in our people; and as such our international programme moves deeper into the space of resilience and empowerment of people by embracing and honouring cultures and traditions as a place of healing.

Through our projects, we continue to improve health and resilience through various activities, including but not limited to:

- construction of water supply systems, sanitation and hygiene facilities that are inclusive and able to function for people with disabilities and elderly members of communities,
- construction of vegetable gardens for individual families and diversifying vegetables to provide families to improve food security and nutritious foods
- establishing partnerships between farmers and buyers so that selling of crops are done in a timely manner without mothers and fathers being away from their children for extensive periods to be in markets

Throughout and most importantly, we worked with the values of the communities.

In addition, we have been investing to increase our reach in both Fiji and Timor

Leste, through a new project in the International Climate Finance Strategy (ICFS), to increase resilience of families and communities vulnerable to climate change impacts. Still currently in the design phase, we anticipate extending our programmes in the next financial year.



Pele is a Beekeeper from Linduri, West Coast Santo, Vanuatu who has been practising beekeeping for two years now. There is a tradition of the Linduri people to sing to their crops as they plant, and work their garden, and Pele has carried this tradition in caring for his honeybees. Pele does not smoke the bees when he harvests honey, he continues to sing and speak to the bees as he harvests, and witnessing him doing this, I have never seen honeybees this calm, just floating about the Beekeeper, as he harvests the honey. The honey from these bees, has the smoothest of tastes and sweetest of scent. Even science has researched the benefits of sound vibrations that help honeybees produce better honey.

Pele had planted pawpaw and mangoes to feed his honeybees, hence the honey possesses these tastes. A coconut abundant village called Nokuku, located a four hour boat ride from Pele's village of Linduri had heard of Pele's magnificent honey, and with support from ADRA connecting the two villages, there is now a partnership carrying out traditional practices of barter system and trade - Nokuku to receive Linduri's honey, in exchange for Nokuku coconut sugar, coconut soap, and coconut oil.

When we asked Pele what was most important to him, he said "that I am present, in my family, and my community". Pele then went on to say, that economic resilience, or "being financially stable does not mean sacrificing the balance of life, for an abundance of money."

After Pele harvests the honey, he fills empty 1.5 litre bottles. He firstly gives his honey away to the families of his community, and whatever is left sells neighbouring villages, with sale prices of between \$30-50 NZD per bottle where possible.

Pele is now in the process of adding the elite markets of Vanuatu, such as tourist-based restaurants, hotels and shops, where he will be able to sell 250-450ml honey jars, for 30-50 NZD. His product is more than just honey, but carries his story of using traditional methods to care for the creators of this honey.

"I am very grateful to ADRA for creating these opportunities of trade and partnership for income. ADRA has sat down with our community, and for the first time, we feel that we are seen and heard; our values as people and communities are absorbed and woven in their plans on how to work with us in this space" ~Pele



Sahara Anae NZ International Programme Manager , ADRA New Zealand



## Disaster Relief Response



13,531\* \*This number only includes people that have directly received support, family members are also positively

impacted when people receive support during disaster."

ADRA responds swiftly to natural disasters and humanitarian crises. During disasters, we collaborate with our partner ADRA offices that are already established in affected communities to create a response. We provide emergency supplies, like water, shelter, and food, or access to services, to meet the urgent needs of those impacted. We also often stay on the ground, working with communities to develop longer-term relief.

During the period of this report, ADRA NZ has supported responses throughout the world through the ADRA network, and continues to project manage two major responses in Moldova for refugees forced to leave their homes due to the ongoing conflict in Ukraine, and in Somalia due to the prolonged conflict and drought affecting millions of people.



# Story Spotlight

"Emotional connection is crucial to healing. In fact, trauma experts overwhelmingly agree that the best predictor of the impact of any trauma is not the severity of the event, but whether we can seek and take comfort from others." ~Sue Johnson, Author

## **UKRAINIAN REFUGEE RESPONSE IN MOLDOVA**

Living through a war, and having to leave your home and familiar surroundings, leaving all that you have ever known is traumatic for adults, but even more so for children. ADRA, through our project responses to disasters and emergencies works to help those affected see the human face of caring and support, vital for their recovery.

In response to the outpouring of support and care through our supporters generosity we have been able to fund a project in Moldova to support thousands of refugees, especially children, find support and belonging in a new country. Our project is centred around safe spaces for children, be that in upgrading playgrounds, providing language classes so they can learn to communicate confidently, or facilitating large family day events to learn about the available support networks and services in their local environments. These different avenues allow for Ukrainian refugees and Moldovan locals to interact and build connection, vital for families to rebuild and regain a sense of security. We have seen an incredibly positive response from the communities during these initiatives that our project is providing.

"We intended to bring joy to as many children as possible in 2023, that's why we broke up into teams and went to different equipped locations to achieve our goal! In Basarabeasca, we were surprised by over 1,000 children and parents eager to interact with our children's day activities. In collaboration with the local Public Authorities, ADRA organised a grand celebration where every child had the opportunity to be directly involved in the action. Police cars, fire-fighters, ambulance, trampolines, fun games, knowledge stations of the activity of state institutions, snacks and gifts were just part of the route travelled by each participant".

The goal of these activities is to introduce families to Moldovan institutions, showing people how to access care and build relationships within the communities they now call home.



## **SOMALIA FAMINE RESPONSE**

The ongoing drought in the Horn of Africa has devastated many families. With little rain for the past five rainy seasons, the land is drying up and families are forced to go without.

Families across the region rely on livestock for food and income; because of the drought they have been unable to feed their livestock and many have died as a result. Without food or income, and no access to water, families have had to leave their homes and search for areas where they can access international humanitarian supplies.

We are partnering with ADRA Somalia to support families in the Nugaal region. Together, we are providing much-needed cash assistance to families facing famine. With the cash they are able to provide food for their children and families, keeping them nourished and healthy. To date, 2,459 people are receiving ongoing cash assistance to provide food for their families.

Mama Marian is one of people we are supporting through ongoing cash assistance. Throughout her 78 years of life, she has never witnessed a more devastating drought. Living in a rural area, Marian and her family always had enough, she depended on livestock as her income. This drought left her without livestock and displaced not only her but 2 million people from their homes.

"Through cash programme I have been able to buy food commodities such as rice, pasta, cooking oil and other food materials that could sustain my family for the drought duration," Marian shared. This project is continuing to sustain vulnerable people like Marian and prevent malnutrition by giving families access to cash for vital food supplies.



Joanne Wieland International Programme Manager, ADRA New Zealand



Photos: Mama Marian having a chat with ADRA staff





# Fuelling Impact

#### Nā tō rourou, nā taku rourou ka ora ai te iwi With your food basket and my food basket the people will thrive

Together, we have raised an incredible \$1,492,884 to fuel our impact. Your generosity funds projects that change the lives of thousands of children, women and men facing poverty and hardship.

On behalf of our team and the people we serve, thank you for your commitment to making the world a better place.

Here are our fundraising highlights:

**Active August:** In August 2022 we launched our first active august challenge. 44 eager supporters walked, ran, and cycled throughout the month to raise \$17,639. Every day people living in poverty are missing out on food, clean water, education, and income. The distance to access these basic needs are a real barrier. The funds raised from Active August are providing communities with better access to these basics.

**Big Camp:** We love getting to talk to you face to face! This year our team attended both the North and South Big Camps. Each night we shared videos about the impact we've made together. We also hosted a special amazing race where people got to participate in challenges that gave them insight into what ADRA as an organisation does.

**End of Tax Year Appeal:** 2023 is our third year of implementing an End of Tax Year appeal. This year you helped us raise \$48,998! This is the largest amount we've raised from our tax appeal. We are grateful that the generosity of our supporters continues to grow year on year.

**Church Fundraising Events:** We were inspired by some very creative initiatives led by local churches. Generous giving and fun was had through a cake stall and quiz night as just two examples. We are grateful for all the ways you support and fuel ADRA's work.

We are so grateful for your continued commitment and support of our purpose: to serve humanity so all may live as God intended.

Let's continue into 2024 with a renewed passion for service and recognise the incredible impact we are making together.

Ngā mihi nui ki a koe (with many thanks)



Sarah Timu Marketing Officer, ADRA New Zealand



# Financial Statements

#### Statement of Comprehensive Revenue and Expense For the Year Ended 30 June 2023

	2023 \$	2022 \$
Revenue from exchange transactions		
Events income	16,170	14,012
Other income	20,335	57,554
	36,505	71,566
Revenue from non-exchange transactions		
International projects income	5,031,021	3,946,885
Donations, legacies and bequests	1,492,884	1,263,950
Appropriations	469,606	237,791
	6,993,511	5,448,626
Total Revenue	7,030,016	5,520,192
Expense		
International projects expenses	(4,941,982)	(3,966,847)
National projects	(340,891)	(493,787)
Administrative expenses	(419,273)	(375,648)
Event costs	(9,829)	(6,057)
Marketing costs	(99,226)	(96,196)
Other expenses	(44,173)	(38,927)
	-	-
Total Expense	(5,855,374)	(4,977,462)
	-	-
Surplus before income taxes	1,174,642	542,730
Income tax expense	-	-
Net surplus	1,174,642	542,730
Total comprehensive revenue and expense for the year	1,174,642	542,730

## Statement of Financial Position As At 30 June 2023

	2023 \$	2022 \$
ASSETS		
Current assets		
Cash and cash equivalents	5,612,136	4,972,505
Trade and other receivables	179,465	91,263
Other assets	19,006	7,293
Total current assets	5,810,607	5,071,061
Non-current assets		
Property, plant and equipment	64,869	94,614
TOTAL ASSETS	5,875,476	5,165,675
LIABILITIES		
Current liabilities		
Trade and other payables	42,001	62,129
Provisions	111,477	76,996
Other Liabilities	2,014,189	2,488,488
Total current liabilities	2,167,667	2,627,613
Non-current liabilities		
Long-term provisions	12,924	17,819
Total non-current liabilities	12,924	17,819
TOTAL LIABILITIES	2,180,591	2,645,432
NET ASSETS	3,694,885	2,520,243
EQUITY AND LIABILITIES		
Reserves	728,553	689,336
Funds available for future use	2,966,332	1,830,907
	3,697,032	2,520,243

#### TOTAL EQUITY

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3,694,885

2,520,243



















# Use of Funds





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Report of the Internal Auditor on the Summary Financial Statements

#### To the Board of Trustees Adventist Development and Relief Agency Auckland, New Zealand

#### Opinion

The summary financial statements, which comprise the summary balance sheets as at 30 June 2023 and 2022 and the summary income statements for the years then ended, are derived from the audited financial statements of **Adventist Development and Relief Agency** ("the Organisation") for the years ended 30 June 2023 and 2022.

In our opinion, the summary financial statements derived from the audited financial statements of **Adventist Development and Relief Agency** for the years ended 30 June 2023 and 2022 are consistent, in all material respects, with those financial statements, on the bases described in Note 4.

#### **Summary Financial Statements**

The summary financial statements do not contain all the disclosures required by Public Benefit Entity Standards Reduced Disclosure Regime issued by New Zealand Accounting Standards Board (PBE IPSAS). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon.

#### The Audited Financial Statements and Our Report Thereon

We expressed unmodified audit opinions on the audited financial statements in our reports dated 27 September 2023 and 15 November 2022.

#### Board of Trustees' Responsibility for the Summary Financial Statements

The Board of Trustees' are responsible for the preparation of a summary of the financial statements in accordance with New Zealand Accounting Standards as applicable to not-for-profit organisations adopted by the Seventh-day Adventist denomination.

#### Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as internal auditors of the Seventh-day Adventist Church, we have no relationship with, or interests in, **Adventist Development and Relief Agency**.

General Conference Auditing Service

Wahroonga, 27 September 2023

Locked Bag 2014 Wahroonga NSW 2076 Australia Tel +61 (0)2 9847 3402 www.gcasconnect.org



## Statement of Service Provision

### **PROGRAMMATIC PRIORITIES**

#### INTERNATIONAL

- Consolidate the SHAPE programme and deliver on the 2nd year plans for each country
- Plan for and conduct cross-learning events for project implementing offices (1 physical and 1 online)
- Strengthen the effective coaching and support delivered to implementing partners through programme management
- Develop proposals for emergency response funding opportunities through MFAT and private funders
- Support ADRA Network emergency response initiatives

#### NATIONAL

- Provide grant mechanism to deliver funding to community groups
- Continue consultation with implementing groups regarding grant mechanism scope and ease of use
- Strengthen the effective coaching and support delivered to implementing partners through programme management
- Review NEMP (National Emergency Management Plan) and prototype CHEMP (Church Emergency Management Plan)



### **FUNDRAISING PRIORITIES**

- Raise funds through regular campaigns and events to invest in the match funding requirements for our MFAT projects, core mission programmatic delivery and support
- Provide regular communication and stories of impact to supporters and donors
- Grow the number of Seventh-day Adventist direct givers as a percentage of total supporters

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## What We Did and How We Performed

### PROGRAMMATIC

INTERNATIONAL	IMP	ACT
Outputs	2022	2023
1. Provide activities as per the development project plans, to support health, sustainable agriculture, education and capacity development.	<b>22,060</b> People directly served	<b>13,701</b> People directly served
1 mmmr ↑ ★★★★★		15 III RELATION TO PRETERVISION SUSTAINABLE SUSTAINABL

Our work aligns with these Sustainable Development Goals (SDGs) and is inclusive of all people, with a commitment to increasing the participation/empowerment of women and those with disabilities in target communities.

Daw San Hla Zin, a mother and widow, head of three-generation family, is a home garden participant from SHAPE MYANMAR expressed her gratitude that "Now, we have already shared our produce to 25 households, some of which we shared more than five times. I am returning to people what they did good to me in the past. We get to eat vegetables that we never got the privilege of eating. The home garden not only gives us vegetables to eat but also helps us save money which we would otherwise be spending. Thanks to ADRA for the kind and generous support to family like mine"

"New Zealand has been working in partnership with the government of Timor-Leste to help the country meet its economic diversification goals – and local food products and agricultural value chains hold significant potential for the country. At a time of rising food prices, this can help domestic food markets while also creating export potential. We are proud to support ADRA's efforts to utilise local natural resources to become processed products to be able to compete with imported products ", said H.E Philip Hewitt, New Zealand Ambassador to Timor-Leste, in the SHAPE Product Launch event on 12 Dec 2022.

(Data for both years taken from project annual reporting – direct beneficiary numbers, and excludes indirect beneficiaries, which on average would be approximately 1:6)



INTERNATIONAL	IMPACT	
Outputs	2022	2023
2. Conduct cross-learning events for implementing project staff/country offices.	0*	3
		(1 in person & 2 online)

Our commitment to locally led development practices and investing in the capacity of in-country staff using a programmatic approach includes regular collective training events, this has been budgeted from Year 2 in our SHAPE budget. On evaluation of our travel impact we have chosen to facilitate one in person and one online each year. \*As 2022 was the first year of SHAPE, training conducted (online only due to travel restrictions) was for country start up workshops, and capacity training within the local team, therefore not reflected in this priority metric.

3. Partnership engagement survey measuring	<b>79% CSAT</b>	62% CSAT
service satisfaction (CSAT), effort (CES) and net promoter (NPS) scores as funding/programme	78% CES	81% CES
partner.	<b>41 NPS</b>	<b>63 NPS</b>

We started conducting an annual survey regarding the aspects of programme management to best support our commitment to excellence. Our CSAT scores did reduce between 2022 and 2023, one explanation that we will test is in regard to the questions about the provision of technical training support, which we connect implementing offices to, but do not conduct trainings directly.

The Negotiated Partnership relationship health assessment conducted collaboratively with MFAT included highlighting of the trust and transparency ADRA NZ has shown that has built confidence, the mutual benefit that is occurring and also opportunities for ADRA NZ to invest in developing the sector learnings.

## 4. Achieve approval for NZDRP through MFAT to deliver emergency responses.

23,236

4,320

People directly served

People directly served

"The conflict affected my family, made me escape from my home with no place to go and since I chose to survive in this camp, I was dearly welcomed by the host community where community elders considered and registered me for the cash transfer project...The project has allowed me to get 80 dollars on monthly basis which has allowed me get access to essential food items which I could never get initially on my arrival." Safi, Somalia NZDRP

(Direct beneficiary numbers data for 2022 is taken from project completion reporting, and 2023 from mid-term reporting as projects are still in progress. Expected completion December 2023)

Through contributions to the ADRA Network and local emergency responses in Afghanistan, Indonesia, Lebanon, Papua New Guinea, Somalia, and Vanuatu we have contributed to the collective impact directly benefiting 13,531 people (including women, children and men) compared with 106,065 in 2022, where the

5. Financially contribute to ADRA Network emergency response initiatives. 7 Responses



7 Responses

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highest contribution (\$37,000) was made to the Network COVID 19 response. (Data for both years is taken from Network reporting ADRA ENET database)



NATIONAL	IMPACT	
Outputs	2022	2023
1. Fund and support delivery of community projects through Community Transformation Partnership.	16 Projects 7,249	22 Projects 8,807
	People directly served	People directly served

Community projects included (but not limited to) 'Love Thy Neighbour' short term provision of gift card assistance for immediate needs (food, petrol, clothing), Driver's license training through local high schools, youth mentoring initiatives, community gardens as well as health training and presentations.

#### Feedback from project leaders:

"Your support has made our projects thrive. We are grateful for the love you have poured into the mahi our young people facilitate and deliver. ADRA has been a crucial part in our lives and helped us maintain what is needed in our community."

"Really appreciate the support ADRA has provided us with. It's helped us as a church to actually connect with our local community, and we're becoming closer as a Church family in the process."

(Data for both years is taken from approved CTP project applications and reports)



Feedback from 2021 regarding the funding mechanism processes and reporting has fuelled the strategic priority to simplify the processes, as well as refine the priorities we have. Due to the nature of our work being undertaken through community partners including the Seventh-day Adventist church we have been conducting consultation to ensure we are responsive to the needs of the project implementers and also creating greater alignment with strategic priorities.

3. Partnership engagement survey measuring	87% CSAT	96% CSAT
service satisfaction (CSAT), effort (CES) and net promoter (NPS) scores as funding/programme	74% CES	85% CES
partner.	<b>48 NPS</b>	<b>79 NPS</b>

Our survey was conducted using Survey Monkey in 2022, and Kobo Toolbox in 2023. There were a few technical issues and less respondents (2022=69, 2023=19).

Some areas for improvement/consideration reflected through the survey were to:

- · Increase area of funding to include and focus more specifically on Youth and Young children events
- Provide more workshop training events/resources

NATIONAL	IMPACT	
Outputs	2022	2023
4. Support Churches to develop CHEMP as part of Disaster Ready Church initiative.	0 Churches with CHEMP	0 Churches with CHEMP
	<b>0 Trainings</b>	<b>2 Trainings</b>

The strategic priority was to prototype the Disaster Ready Church programme including development of individual CHEMPs (Church Emergency Management Plan) and begin socialising information about this as part of our Church communication. In response to the Auckland and Hawkes Bay extreme weather events combined preliminary trainings for the Disaster Ready Church initiative (developed and shared by ADRA Australia) were conducted in both the Auckland and Hawkes Bay region.

- Auckland region with representation from churches in the following areas Auckland (Glenn Innes, Lynfield, Royal Oak, Mangere, Papatoetoe, Drury) Dargaville, Te Kao, Kaitaia, Hamilton, Mt Maunganui, Murupara and Rotorua
- Hawkes Bay region with representation from churches in the following areas Hastings, Masterton, Hawera, Napier, Wanganui, Fielding, Palmerston North

In addition emergency response efforts included activation of funding towards recovery efforts through partners in the Napier and Auckland region and volunteer clean-up crew support.

Feedback from training was overall very positive, with participants grateful for the opportunity to discuss their experiences in the flooding, and felt supported with ideas of how to prepare and start to develop plans.

#### Personal application responses included:

- · I've learned how to think through the process of dealing with a disaster
- · Hearing from those who have faced disaster i.e. Presenters experience of 8yrs in Australia
- I need to be better prepared
- · Greater awareness of mental health side of disasters
- A good overview on disaster management

#### Benefits for Church entities included:

- Knowing what and how the church can prepare
- · Helped to identify how we fit into helping out in a local disaster
- Awareness of emergency management and thoughts for the future to support the church and wider community

### **FUNDRAISING**

#### OUTPUTS

2022

2023

#### 1. Generate income through planned regular campaigns (4 x per year)

\$272,237 \$260,712

RESULTS

We implemented four fundraising campaigns throughout 2022 and 2023. Disaster and Famine Relief Offering (DFRO), End of Tax Year, ADRA Appeal and Christmas. Each campaign allows supporters to respond to a specific need and engages them further into the support of ADRA. In 2023, income from our End of tax year campaign increased while income from both Christmas and the ADRA appeal slightly dropped.

(Figures taken from ADRA NZ Metrics (Raiser's Edge CRM reports), summing results from ADRA Appeal, Christmas, DFRO, EoTY and June Appeal)

#### 2. Generate income through facilitating fundraising events (Charity Run/Charity Rides/ Connections/Other)

\$4,416

In 2023 we have also reinstated our Connections Trip programme (International project visit and support) following a long break due to COVID 19 travel restrictions and safety. We expect to see income from Connections continue to rise in the coming financial year.

(Figures taken from ADRA NZ metrics (Raiser's Edge CRM reports), summing results from Active August, Connections, Events & Community Fundraising)

3. Local Seventh-day Adventist Churches regularly giving to support ADRA NZ projects

110 churches Total: \$281,798 Avg \$ per church:

\$2,562

111 churches Total: \$325,776 Avg \$ per church:

\$16,089

\$2,935

0.86%

of Adventists in NZ that give to ADRA

ADRA engages Adventist Churches throughout our major events and campaigns and with ongoing communications to Lead Pastors and key Champions. We have seen an increase in our churches giving. Looking forward, we will invest more time and resources into our most engaged churches to ensure their contributions continue to grow.

(Figures taken from ADRA NZ metrics (Raiser's Edge CRM reports). The number of churches (unique churches that have given throughout the FY) have been added together individually)

## 4. Seventh-day Adventist individual direct givers (as identified)

As the Adventist charity, we want to see more Adventists supporting our collective work which is why we established our goal to have every Adventist as an ADRA supporter. In the 2023 FY we had an average of 123 Adventist givers per month; divided by NZ Adventist population (14,212) is 0.86%. Of all our supporters in the past FY, 118 out of 544 (21.7%) have been identified as being Adventist. Of all our supporters in the past FY, 118 out of 544 (21.7%) have been identified as being Adventist. These figures do not include the many individuals who give to ADRA through their tithes & offerings (T&O). Moving forward we will aim to have a more consistent presence in our Adventist churches and are advocating to access T&O data to drive our donor relations and get a clearer insight into the donors giving through this channel.

Please note we did not collect this data before July 2022.

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# Forward Facing

## INTERNATIONAL PROGRAMMES

#### **Development Projects**

We are moving into the third year of our SHAPE major development multi country project, and will continue to strengthen our project management, programmatic approach and learning support across all four countries. In addition, after acceptance of our concept note for funding through MFAT's International Climate Finance Scheme (ICFS) we are currently in the design phase for a project which will, if accepted, increase our programmatic investment by \$3.5 million over four years, extending our current activities in Timor Leste and adding Fiji as an additional country in our portfolio.

#### **Private Funding Opportunities**

We will continue to look for private funding opportunities for additional projects, that will either support extending our current country planned outputs, or add additional countries to our programme, in line with our thematic areas.

### **NATIONAL PROGRAMMES**

#### Revision of Community Transformation Partnership (CTP)

We are currently in the process of revisioning our community engagement mechanism, which includes our funding process CTP. We plan to develop further training and equipping resources that will strengthen Church/ community groups' understanding and capacity to assess needs, plan projects and journey with a community for greater development potential. We are investing in greater capacity in the team to support Churches to complete the Disaster Ready Church training, including developing an approved CHEMP plan, and also to facilitate annual simulation exercises.

#### **Disaster National Emergency Management Plan (NEMP)**

In response to the flooding in Auckland and Hawkes Bay, we activated our NEMP. This has highlighted the need to improve the planning in place for regional disasters, and also increase our networks with other emergency response agencies. We will be reviewing and strengthening this in the current year, using learnings from the International emergency response expertise.

### FUNDRAISING

#### **Connections trips**

Connections trips provide experiences for ADRA supporters willing to volunteer their time and effort to raise funds to travel to an international project site and provide labour and knowledge to support the community. Both the volunteers and host community benefit from this experience. The host community already have an ongoing relationship with ADRA and will receive support for sustainable development and change. Volunteers experience new cultures, learn new skills, and experience many other positive benefits that come from volunteering.

In September 2023 we have a group of 11 volunteers travelling to Vanuatu to assist in building 19 latrines in a community. Together they will raise \$20,000 that will go towards our SHAPE funding that supports the project and the work they are doing.

We also have more groups looking to participate in a Connections trip in 2024.

By bringing people closer to ADRA's life-changing work, we hope to develop life-long ADRA supporters; volunteers who have a deeper understanding and appreciation of development and want to continue to make a difference by partnering with us.

#### **Concert for Change**

The Concert for Change is ADRA's first fundraising concert, aimed at engaging our Adventist network and raising funds for a specific project.

In July 2023, we hosted our Concert for Change at Papatoetoe SDA church, we had eight groups/individuals perform multiple items and raised \$21,020. The funds raised will go towards our work in Somalia; helping families affected by severe drought and famine access cash to provide for their most urgent needs.

The primary purpose of the event was to raise funds; however it also served other key purposes – raising brand awareness and acquiring new supporters. Many attendees were new to ADRA and did not directly support ADRA prior to the event. Now with new information we can form a better relationship, keeping supporters informed and inspired to support our work in future.

The success of the event has solidified the event for another year; we will continue to develop this event and grow our income alongside it.





### IN APPRECIATION

In addition to our loyal, dedicated and generous supporters, ADRA New Zealand would like to acknowledge and thank the following partners for the vital role they play in ADRA projects both nationally and internationally.

\*Our international projects are made possible through the generous support from:





ADRA International and ADRA Australia

Our national Community Transformation Partnership initiatives are implemented by dedicated community volunteers in local churches and community groups. These projects are made possible through the generous support from:



Ministries and Entities of the Seventh-day Adventist Church, Union and Conference:

- North and South New Zealand Conferences
  - New Zealand Pacific Union Conference



Resources, knowledge, and sponsorship was also made available through:



We are proud to be part of the worldwide ADRA network as part of the Seventh-day Adventist Church.



Kāhore taku toa i te toa takitahi, he toa takitini We cannot succeed without the support of those around us

